boardable

Children's Hospital of Philadelphia

February 2, 2022

Prepared By:

Robyn Hughes: Acct. Rep
(317) 412–XXXX
robyn@boardable.com

Contents

Pricing

Enterprise Plan

Boardable is a comprehensive board management solution – and the best part is that we offer a team that's with you and your local affiliates every step of the way. Our **all-inclusive plan** includes tailored onboarding, 24/7 support, and ongoing, prioritized customer service. You get the tools and support you need to power up your organization, *without* the hidden fees and add-on costs.

Pricing

Enterprise Plan

Features	Pricing
Documents ✓ Unlimited, secure document storage ✓ Google Drive, OneDrive, Dropbox integrations ✓ Lockable folders for access control ✓ Sign documents with e-signatures ✓ Document transfer from Boardvantage	Included
People ✓ Profiles & contact details ✓ Unlimited groups ✓ Tiered roles/permissions ✓ Board member mobile app ✓ People transfer from Boardvantage ✓ Would add on fully integrated user authentication with Google, Linkedin, Microsoft or OTP (one-time password)	Included
Collaboration ✓ Discussions ✓ Polls & voting ✓ Task manager ✓ Broadcast announcements	Included
One-Screen Meeting Experience ✓ Agenda builder ✓ Meeting recording ✓ Minutes maker ✓ Chat archive ✓ Document presentation mode ✓ Public meeting pages	Included

Pricing

Enterprise Plan Continued...

Features	Pricing
Video Meeting Integrations ✓ Fully integrated with Zoom (best in class) ✓ Meetings seamlessly support: Webex, Teams, Google Meetings and other 3rd party platforms ✓ Meet your board wherever they are	Included
Scheduling & Admin ✓ Meeting scheduling tool ✓ Outlook, Google, and iCal calendar integrations ✓ Board packet quick print ✓ Automated meeting attendance records ✓ Attendance reports	Included
Survey ✓ Fully built out and integrated simple survey functionality (called polling) ✓ Boardable also supports the hosting of third-party survey links throughout our platform to allow for more in-depth survey products in the application of your choice	Included
Performance ✓ Meeting summary reports ✓ Unlimited goal tracking ✓ Full reporting/activity snapshots ✓ Notification history (personal & org.)	Included
Mobile App ✓ View meeting details ✓ Vote on polls ✓ Open and download documents ✓ Review and complete tasks ✓ Available on iOS and Android	Included

Pricing

Enterprise Plan Continued...

Features	Pricing
API Integrations Boardable's dynamic solutions simplify data sharing. Our agnostic approach gives you flexibility and a seamless user experience for meetings and more. ✓ HQ management system ✓ Database ✓ Salesforce integration ✓ Other tech partners	Included
Services Rollout ✓ 90-day Implementation ✓ Training sessions: administrator, board + community ✓ User and document migration ✓ CHOP deployment playbook Ongoing ✓ Designated Senior CSM ✓ Boardable Academy: admin + user ✓ Best practices and product experts ✓ Quarterly business reviews	Included
Security ✓ AWS data monitoring partner ✓ GDPR Certified ✓ SOC 2 Type I Certified ✓ SOC 2 Type II Q2 2022	Included

Pricing

Enterprise Plan Continued...

Features	Pricing
Support ✓ Dedicated success manager ✓ LIVE in-app chat 7am –10pm EST ✓ 24/7 for all users (admins + board) ✓ Custom reporting/activity snapshots ✓ Premium technical support	Included
All inclusive annual pricing, 100 Seats	Total: $XX,XXX
All inclusive annual pricing, 300 Seats	Total: $XX,XXX

Discounts available for multi-year plans on request.

Boardable will beat any competing, feature-comparable service pricing by 5%.

Proposal valid until April 28, 2022.

CHOP Implementation Plan

We're with You *Every Step* of the Way

Boardable Success delivers concierge services from initial implementation all the way through to our premium support. Our program enables your organization to drive value and realize long term success every step of the way.

Launch Quickly (2 weeks)
- Account Set-up and System Migration
  - User Import – users and profiles uploaded
  - File Migration (board meeting related materials and documents), including personalized folder architecture
  - Group and Meetings build out

User Education & Change Management (4-6 weeks)
- Custom Training Pathways for Admins and Board Members
  - Live Admin Training (at least 1 training recorded for reference)
  - Live Board Training Overviews
  - Curated Self-Paced Learning Program for Staff and Users
  - On-Demand Resource Library

- Personalized Success Plan
  - Weekly touch points and milestones with a designated implementation consultant
  - Board and committee resources to meet the needs of your organization and unique governance structures

Realize Value & Long-Term Success (Monthly)
- Monthly Account Reviews and Health Updates
- Quarterly Engagement and Analytics Report
- Annual Executive Reviews

Support

Here to Help, Any Time

When you need help taking your board and committee meetings from friction to focus, we're with you. We offer 24/7 expert support from people who've been there — whether it's your first time or you're replacing an outdated board management platform. Our dedicated success team provides personalized implementation, ongoing training, and expert strategies.

Comprehensive Resources

Boardable Academy provides on-demand, quick-start resources, live webinar training sessions, educational articles, and up-to-date support documentation online. Our team is genuinely
passionate about helping boards succeed, and we make every effort to provide valuable resources that set you up for success.

Success Management

More than 80% of our customer team serve on boards & committees. We understand the real-world challenges of today's boards. Customers have access to regular check-ins with a designated success manager and product expert to help you get the most out of the platform and achieve your organization's goals.

Technical Support

Enjoy a dedicated help center with in-product chat, email, phone, and prioritized technical support. Whether you have a question while you're making the game-changing board agenda or learning about platform functionality, we've got you covered.

Boardable Details

Additional Content Attached:

- About Boardable

- Boardable Solutions

- Customer Reviews

- Security

- GDPR Compliance

- 2022 Awards and Recognitions

About Boardable

We've Been There

As leaders in the space, we understand the frustration you feel (and the hours you lose) just from organizing board meetings — let alone staying productive and communicating between them via email, phone, and text. We, at Boardable, have been there. After tirelessly searching for the right solution but not finding it, we decided to build it ourselves! In fact, 4 out of 5 of our founders actively serve on boards, and over 80% of our customer team serve on boards and committees.

Boardable is an online board management solution that centralizes communication, secure document storage, meeting planning, and everything involved with running a board of directors. Boardable's intuitive platform brings teams together — wherever they are — so they can prepare, engage, and take action on what matters most. With a mission to increase board member engagement and empower teams to get more done, Boardable serves more than 2,000 organizations in over 40 countries worldwide ranging from nonprofit, healthcare, higher education and enterprise business.

# Boardable Solutions

Move Mission–Critical Work Forward

Your world doesn't slow down for board meetings. We make it easy and efficient to connect with your team – wherever you are. Our validated solutions were built to optimize the entire meeting lifecycle, so you can stay focused on maintaining operational oversight, promoting autonomy, and achieving your mission.

Boardable Solutions

Supercharge Meeting Engagement with Spotlight
By Boardable

The last thing your board members need is more confusing tabs and screens to manage during a meeting. Our purpose-built platform is optimized for virtual and hybrid collaboration in a single screen, so you can govern with confidence and ensure compliance.
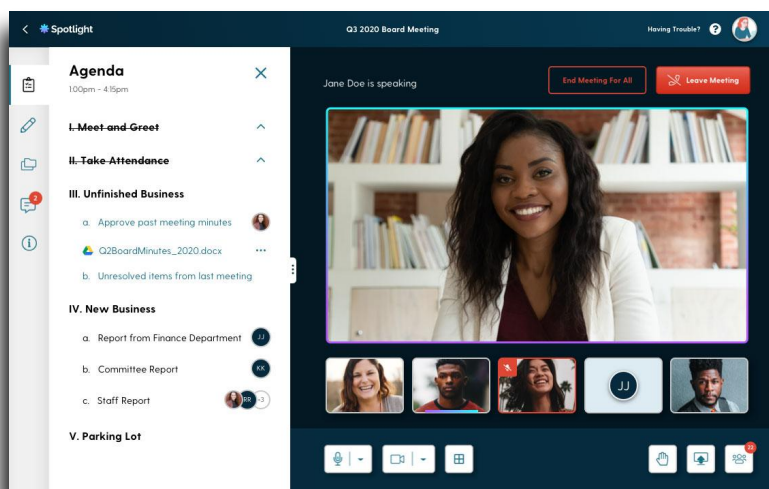
- Meeting Scheduling Tool
- Calendar Integration
- Agenda Builder
- Board Packet Quick Print
- Meeting Recording
- Minutes Maker
- Private Meeting Notes
- Task Manager
- Meeting Summary
- Public Meeting Pages

Maintain a Source of Truth

Host all the files your board needs in one place, with the option to limit access to sensitive materials.

- Sign Documents with E-Signatures
- Unlimited, Secure Document Storage
- Google Drive, OneDrive, Dropbox Integrations
- Lockable Folders for Access Control
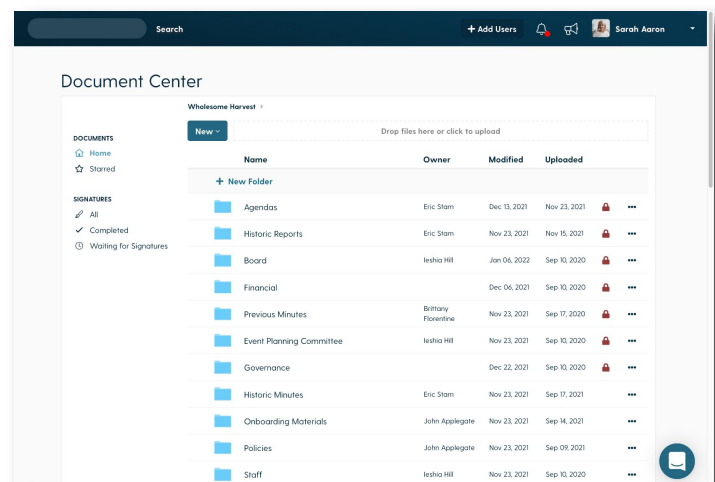
Boardable Solutions

Promote Autonomy

Our platform caters to all levels of tech savvy because we've been there. We know your time is better spent on your mission, not learning a complicated new tool. Store contact information, create groups and committees, and assign account permission with ease.
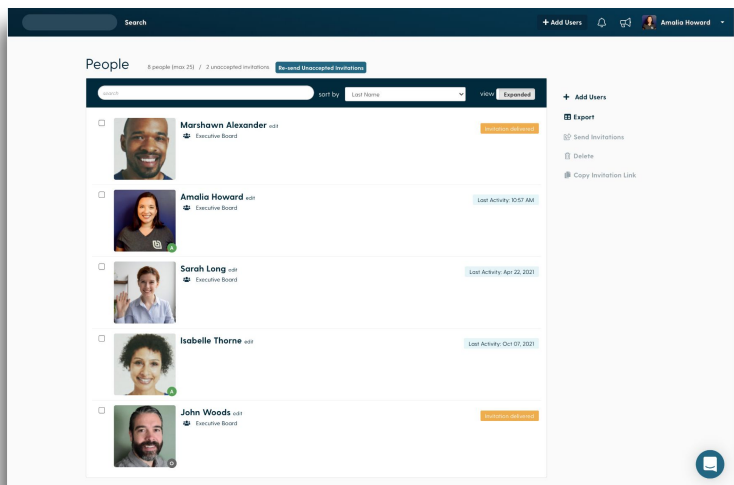

- Easy-to-Use Tools
- Profiles & Contact Details
- Unlimited Groups
- Tiered Roles/Permissions
- Board Member Mobile App

Keep Track of Performance

Set performance goals and track progress over time. Run reports to monitor board member engagement and participation.
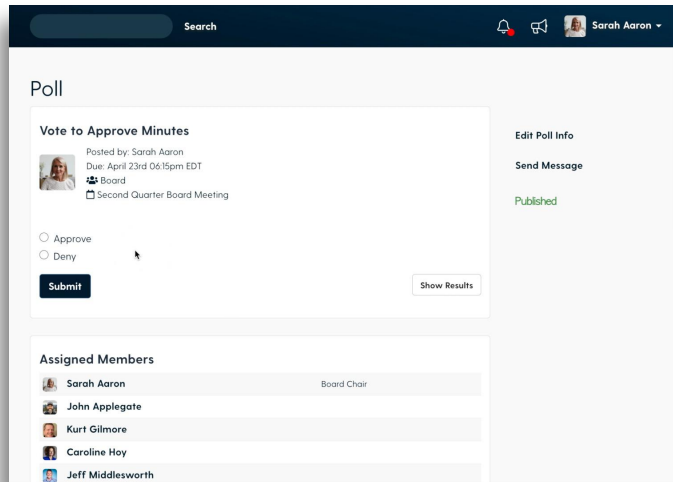
- Designated Success Manager
- Unlimited Goal Tracking
- 24/7 Technical Support
- Full Reporting/Activity Snapshots
- Notification History (Personal & Org)
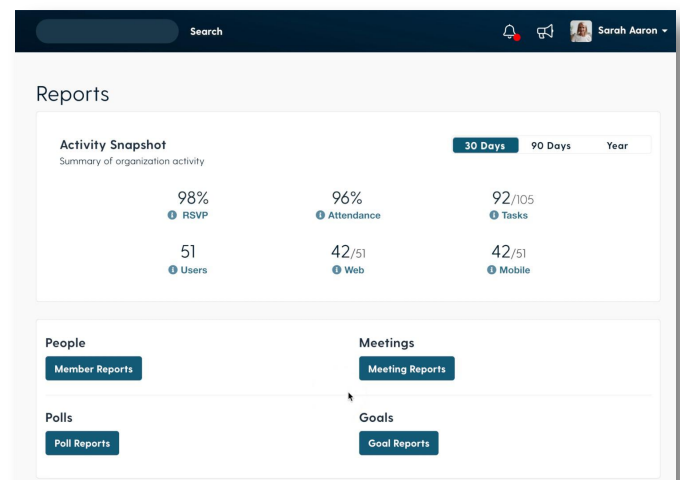
Boardable Solutions

Improve Collaboration

Keep the conversation going between meetings. Our features are fully integrated with each other, so all communications are archived and searchable.

- Discussions
- Polls/Surveys
- Task Manager
- Broadcast Announcements
- Boardable Mobile App

Seamlessly Integrate

We know you and your board members are already using best-in-class apps you've grown accustomed to, which is why we offer readily available integrations. We'll meet you wherever you're at – our agnostic approach gives you flexibility and a seamless user experience for meetings and more.

Integrations

Customer Reviews

"I love how Boardable makes everything having to do with my board so much easier. I believe that Boardable empowers my board to be a better version of themselves."

Beach Pace, CEO
Big Brothers Big Sisters Columbia Northwest

"...Boardable just does it right. I wish that I had been using a tool like this for my whole career. No more email strings and we now have a centralized source of truth and history. Any board not using this is wasting time and money."

Mike B., CEO
Mid-Market (51-1000 Employees)

"Incredibly positive startup with Boardable. Software design is very specific and tailored to this usage. It is robust and has already exceeded our expectations. Customer service has been timely and friendly."

Sean C., CEO/Director of Education
Enterprise (>1000 employees)

Customer Reviews

★★★★★

"I love having everything at my fingertips. I can lay everything out for my Board and resources that once clogged emails can be organized with clarity and easily accessed. It was a very intuitive platform to get up and running and for Trustees to navigate for the first time."

David S.
Mid-Market (51-1000 employees)

★★★★★

"User Friendly. [We like] the ease of use and it's very adaptable."

Administrator in Hospital & Health Care
Mid-Market (51-1000 employees)

★★★★★

"Boardable makes it easy to compile all of the records our regulators require. Our new admin hopped in and got it even more organized with almost no instruction from me. Going back in time to a specific meeting is simple. We like it that you can make changes to meeting minutes even after you publish them."

Sue M.
Mid-Market (51-1000 employees)

Security

Data Storage and Transport

We currently use Amazon Web Services (AWS) to store our data. AWS provides secure data centers and a network architected to protect information, identities, applications, and devices. AWS is the highest industry standard for data storage with industry-recognized certifications and audits: PCI DSS Level 1, ISO 27001, FISMA Moderate, FedRAMP, HIPAA, and SOC 1 (formerly referred to as SAS 70 and/or SSAE 16) and SOC 2 audit reports.

User files are encrypted at rest using AWS-managed encryption and web traffic is encrypted and sent securely over SSL. For more information on AWS: https://aws.amazon.com/security/

Customer Data

Boardable's information security program includes administrative, technical, and physical safeguards protecting customer data against accidental, unauthorized or unlawful destruction, disclosure, and access.

Boardable App Password Policy

Each Boardable user sets his or her own password. These passwords must be at least 8 characters. A list of the top 1,000 most commonly used passwords is prohibited. Passwords are all encrypted.

Boardable Privacy and Terms

Boardable is Privacy Shield Compliant. All users are asked to accept our Privacy Policy and Terms of Service when they create a profile in our product. Boardable Privacy Policy and Terms of Service.

Expunging Customer Data

We work with customers to remove their personal data from the product and third parties we partner with upon request.

Credit Card Data

Boardable uses Stripe to process customer credit card information. All credit card data is sent directly from our customers to Stripe, and none of it is exposed on our website or server at any time. Stripe has been audited by a PCI-certified auditor and is certified to PCI Service Provider Level 1. For more information on Stripe: https://stripe.com/docs/security/stripe

Cybersecurity Coverage

We conduct an annual penetration test which is a simulated cyber attack against our systems checking for exploitable vulnerabilities. Red Rock IT Security is our 3rd party cybersecurity service provider conducting automated scanning.

What Is GDPR?

General Data Protection Regulation (GDPR) is a set of regulations designed to give citizens of the European Union more control over their personal data.

Under GDPR regulations, organizations must ensure that personal data is gathered legally and protected from misuse. This applies to any business or organization operating in the EU or providing goods or services to customers located in the EU.

How Is Boardable in Compliance with GDPR?

To meet GDPR standards, Boardable has implemented regional data centers, as well as assembled an internal cross-functional team dedicated to implementing required processes and protocols. Some of our ongoing GDPR initiatives include:

Data Security

Boardable maintains heightened security practices for securing all user information, data, and documents as defined in our Terms of Service and Security Policy. All Boardable employees must also complete data privacy and security training.

Accountability and Governance

A Data Protection Officer has been appointed to oversee how we collect and process customer data, and review third-party vendor data processing agreements to ensure GDPR compliance.

Privacy Rights

Boardable is committed to respecting your privacy as defined in our Privacy Policy.

Under GDPR regulations, customers can submit a request to:

· Receive a report of their personal data
· Request deletion of personal data
· Request to stop all processing of personal data

boardable

Awards and Recognitions

At Boardable, we pride ourselves in creating validated solutions — and moving at a rapid pace — to better serve our customers. Our team members serve on boards too, and we are innovative and adaptable in our approach to find dynamic solutions for long-term success. Check out some of our accolades and see what others say about our board management platform.

Board Management

G2

Leader
WINTER
2022

Meeting Management
G2
Leader
Small Business
WINTER 2022

Meeting Management
G2
Momentum Leader
WINTER
2022

Board Management
G2
Momentum Leader
WINTER
2022

G2
Users Most Likely To Recommend
WINTER
2022

G2
Best Results
FALL
2021

G2
Fastest Implementation
FALL
2021

Capterra
SHORTLIST
2021

Software Advice
FRONT RUNNERS
2021

GetApp
CATEGORY LEADERS
2021

Start free today at boardable.com. No credit card needed.

What Customers Say About Boardable

"Boardable has helped us tremendously improve board communication and administrative efficiency, allowing us to focus on the completion of organizational tasks and goals."

Susan Riddle, CEO
Visit Mountaineer Country CVB

Trusted by Customers Around the Globe

ENCAMP   HUMANIST CANADA   cda children's development academy   Big Brothers Big Sisters. OF AMERICA   FOCUS FINANCIAL®

Boardable in the Press

Forbes

Inc.

"Boardable is taking a step in the right direction in terms of making life easier for its users and allowing them to experience accessibility modifications..."

associations now

Start free today at boardable.com. No credit card needed.